



CATALOG - JUNE 2022

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## WHAT'S INSIDE...

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#### HOOD & GRILL

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#### METCHRO POLICIES OVERVIEW PLEASE REVIEW CAREFULLY



#### **OTHER MATERIALS MAY**

BE USED (STAINLESS STEEL, CHECKER PLATES, ALUMINIUM AND GALVANIZED STEEL). ASK METCHRO CUSTOMER SERVICES FOR MORE OPTIONS.

#### ACCOUNTS AND PAYMENTS

**OUR ACCESSORIES ARE** 

MADE OF PREMIUM QUALITY

**STAINLESS STEEL (304 GRADE** 

**MIRROR FINISH) OR STANDARD** 

QUALITY STAINLESS STEEL

Minimum order is \$250.

(430 GRADE).

 Approved accounts will be assigned payment terms of NET 30 days by check, ACH (Automated Clearing House) or wire transfer.

• A service charge of 1.5% per month will be imposed on invoices not paid within 30 days.

• Orders without approved account must be paid in advance by VISA, MasterCard or AMEX.

 A \$75 NSF (Non-Sufficient Fund) fee will be charged on each incidence a check is returned to METCHRO.

 New Customers must complete the New Customer Info/Credit Form and follow the METCHRO Qualification Instructions to open an account.

# IMAGINING WORKING SHINING

#### **ORDERING GUIDELINES** -

**OUR FENDERS** ARE MADE

**OF 430 GRADE STAINLESS STEEL** 

USING STAMPING OR ROLL

FORMING PROCESS FOR THE BEST

PERFORMANCE IN THE INDUSTRY.

• METCHRO is a Truck Parts Manufacturer. All parts need to be produced and packed before being in transit to our customer facility. Depending on our inventory and/ or METCHRO fabrication schedule the fabrication process may take up 3 to 5 weeks. Any anticipated delay will be noted on the Confirmation Order.

• Orders may be placed by e-mail at client@metchro.com or phone Customer Services at 1-888-932-3333 extension 230.

 Additions, Deletion or Cancellation of items or orders must be submitted via email with 24 hours of the order date.

• Lead time to process orders is 1-2 business days from the receipt of the purchase order. Large orders or orders with custom parts may require up to 5 business days.

 METCHRO will acknowledge receipt of orders by email and/or a phone call within 2 business days of receipt. If confirmation is not received, please contact METCHRO to ensure your order is confirmed.

• All claims for shortage must be made within 10 days of receiving the products.

• All applicable taxes and charges are in addition to price list.

• METCHRO will work to resolve delays with the freight company, however, delays do arise from time to time due to weather and unforeseen circumstances beyond METCHRO's control.

#### — CANCELING ORDERS — & RETURNING POLICIES

 Cancellation must be submitted via email within 24 hours of the order date.

 If order has already been shipped, it is the customer's responsibility to return the order at the customer's own expense.

 All products returned for credit will be subject to a 15% restocking charge.

 All products must be returned by prepaid freight.

 All products must be returned in its original package and in a resale condition.

#### WARRANTY

#### All returns and warranty claims must be done with Metchro consent and must have an authorization number.

 Defective parts must be accompanied with a filled-out claim form, the sales invoice and 4 pictures:

- Picture of the entire truck
- Picture to see the installation hardware
- Picture of the problem
- Picture proving that the rubber padding was properly installed (Fenders only)

 Parts with multiple components, only the defective component will be replaced.

workmanship.

workmanship.

misuse.

• This warranty is applicable only to the original purchaser.

• METCHRO is not and will not be held responsible for any damage or violations that may occur to the vehicle on which a Metchro part is installed. This includes, but not limited to, paint damage, body damage and law infractions. It is solely the responsibility of the client to ensure that the part conforms to the vehicle's specifications and other laws to which the vehicle must abide.

#### CLAIMS (GENERAL TERMS)

• All claims (Shortage, Mis-shipment, Damage, Overage, Customer Error and Billing Error) must be submitted to METCHRO within 5 business days of the receipt of shipment. Claims submitted beyond 5 business days of the receipt of shipment will be voided by METCHRO.

· For all shipments received, the person who signs and receives the shipment at the Customer location is responsible for noting on the Bill of Lading, whether any boxes arrived damaged or shorted. Failure to do so will void all claim rights between all parties.

• METCHRO will have no recourse against the Freight Company if customer does not note any damages or shortages on the Bill of Lading.

· The customer's receiving department must count and sign for the exact number of boxes received. Failure to follow the above instructions will void all claim rights between all parties.

#### **METCHRO ACCESSORIES WARRANTY**

 All stainless-steel products carry a limited one-year warranty from invoice date against defects in material or

• All LED lighting products carry a three-year-warranty (3) from invoice date against defects in material or

· Warranty does not cover any labor cost or damages due to accidents, abuse, mishandling of parts, improper storage, improper installation, or

#### FENDER AND MOUNTING KIT WARRANTY

• One (1) year warranty on parts apply.

• METCHRO will replace defective parts and will incur responsibility for shipping the replacements parts.

• Warranty will only be granted if the fender is properly installed using the Metchro Mounting kit.

• Warranty does not cover damages due to accidents, abuse, mishandling of the parts, improper storage, improper installation, or misuse.

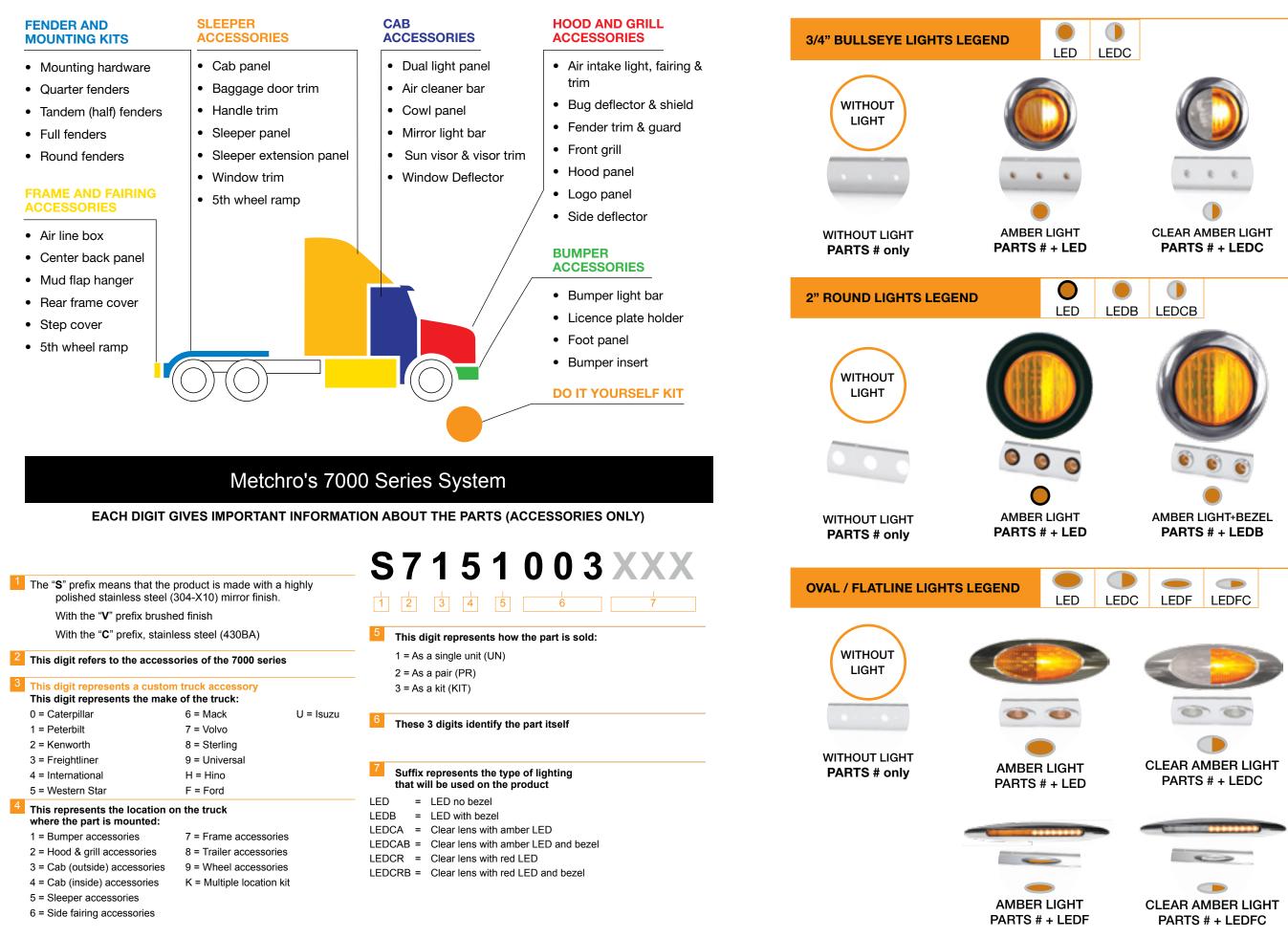
• Metchro is not and will not be held responsible for any damage or violations that may occur to the vehicle on which a Metchro part is installed. This includes, but not limited to, paint damage and law infractions. It is solely the responsibility of the client to ensure that the part conforms to the vehicle's specifications and other laws to which the vehicle must abide.

• This warranty is applicable only to the original purchaser.

#### DISCLAIMER

• METCHRO reserves the right to amend or update our Policies & Procedures without notice.

• METCHRO is not responsible for typographical, product information or print errors. Specifications on this catalog may be changed without notice. Products may look different from those in the photos in this catalog due to printing quality.



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#### **BUMPER INSERT**

	MODEL 9500 SERIES						
	SECTION	PARTS #	DESCRIPTION	YEARS			
1	Bumper Trim	S7813001	Bumper insert trim kit	All years			



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#### AIR INTAKE TRIM

	AIR INTAKE TRIM						
	SECTION	PARTS #	DESCRIPTION	QTY	YEARS		
1	Air intake trim	S7823001	9500 series	Kit	1997 to 2009		

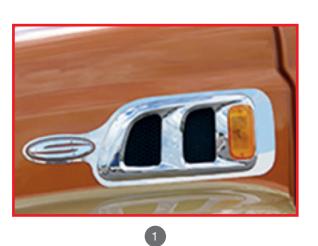
#### FENDER TRIM

FENDER TRIM						
	SECTION	PARTS #	DESCRIPTION	QTY	YEARS	
2	Fender Trim	S7823002	AT9522	Kit	1997 to 2009	
0	Fender Trim	S7823003	ACTERRA	Kit	1997 to 2009	

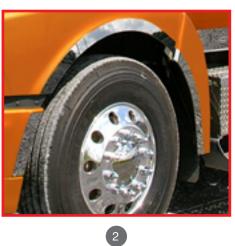
#### HOODSHIELD

HOODSHIELD						
	SECTION	PARTS #	DESCRIPTION	QTY	YEARS	
4	6.7" Hoodshield	S7821001	9500 Series	Unit	1997 to 2009	





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#### SUN VISOR

9500 & 9522 Series

2	" ROUND LIGHTS LEGEND	LED LEDB		OVAL / FLATLINE LIGHTS LEGEND		EDF LEDFC	
SUN VISOR							
	MODEL	SECTION	PARTS #	DESCRIPTION	LIGHT	YEARS	
1	9500 Series	Sun Visor	S7831001	14" drop	Blank	1997 to 2009	
0	9522 Series	Sun Visor	S7831002-LEDB	13.75" drop	5 x 2" round	2001 & up	

#### WINDOW DEFLECTOR

9500 Series

WINDOW DEFLECTOR							
	MODEL	SECTION	PARTS #	DESCRIPTION	YEARS		
3	9500 Series	Window Deflector	S7832004	With mirror	1997 to 2009		
4	9500 Series	Window Deflector	S7832008	Without mirror	1997 to 2009		



#### TRIM

Model 9500 Series

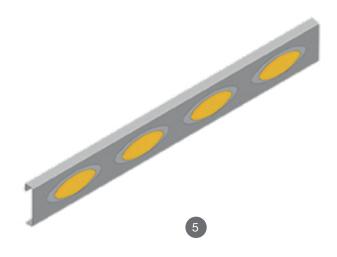
MODEL 9500 SERIES						
	SECTION	PARTS #	DESCRIPTION	QTY	YEARS	
1	Sleeper Window Trim Mid Roof	S7852001	9500 Series	PR	1997 to 2009	
2	Handle Trim	S7832005	9500 Series	PR	1997 to 2009	
3	Sterling Logo	S7832006	9500 Series	PR	1997 to 2009	

#### CAB PANEL / TANK SKIRT

ACTERRA

MODEL ACTERRA					
	SECTION	PARTS #	DESCRIPTION	QTY	YEARS
4	Fuel Tank Skirt	S7872001		PR	2005 & Up
5	Cab Panel 40" X 4.5"	S7832010-LEDB	8 X 6" oval lights	PR	2005 & Up







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#### REAR FRAME COVER

All Models

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	SECTION	
1	Rear Frame Cover	





MODELS					
	PARTS #	DESCRIPTION	YEARS		
	S7871001	All models	All years		

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EASY TO ORDER OR CONTACT US FOR MORE DETAILS

METCHRO.COM TOLL-FREE: 888 932-3333